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Integrating Artificial Intelligence for Quality Control in Packaging and Labeling

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ABSTRACT: Ensuring accuracy and efficiency in packaging and labeling is critical for maintaining product quality, regulatory compliance, and consumer trust. Traditional quality control methods, often reliant on manual inspection and rule-based automation, struggle to address the increasing complexity and scale of modern production lines. Recent advancements in Artificial Intelligence (AI) have introduced transformative solutions that enhance defect detection, label verification, and real-time monitoring in packaging processes. This paper explores the integration of AI-driven methodologies—such as computer vision, machine learning, and natural language processing—for improving quality control in packaging and labeling. Key applications include automated identification of defects, verification of labeling accuracy and compliance, and predictive analytics to mitigate errors before they occur. The study further discusses the benefits, challenges, and future directions of AI adoption in this domain, emphasizing its potential to reduce costs, enhance operational efficiency, and strengthen consumer confidence.

KEYWORDS: Artificial Intelligence, Quality Control, Packaging, Labeling, Computer Vision, Machine Learning, Smart Manufacturing

I. INTRODUCTION

Quality control in packaging and labeling plays a crucial role in ensuring product integrity, regulatory compliance, and customer satisfaction. In industries ranging from pharmaceuticals and food production to consumer goods and logistics, even minor defects in packaging or inaccuracies in labeling can lead to significant economic losses, reputational damage, and potential health risks. Traditionally, quality assurance processes have relied heavily on manual inspections and basic automated systems, which, while effective to some extent, remain limited in scalability, precision, and adaptability to evolving market demands.

In recent years, Artificial Intelligence (AI) has emerged as a transformative force in manufacturing and supply chain operations. With the ability to analyze vast amounts of data, identify patterns, and make decisions in real time, AI-driven systems are redefining quality control practices. In packaging and labeling, technologies such as computer vision enable rapid defect detection, machine learning models provide predictive insights into process optimization, and natural language processing ensures labeling accuracy and regulatory compliance.

The integration of AI into packaging and labeling quality control not only enhances operational efficiency but also minimizes human error and reduces production costs. Moreover, as industries increasingly prioritize sustainability and regulatory transparency, AI provides the tools to achieve consistent quality while adapting to complex compliance frameworks. This paper aims to explore how AI technologies are being applied in packaging and labeling quality control, analyzing their benefits, current challenges, and potential future directions.

II. LITERATURE REVIEW

The role of quality control in packaging and labeling has been extensively studied due to its direct impact on consumer trust, regulatory compliance, and supply chain efficiency. Traditional methods have primarily relied on manual inspection, random sampling, and rule-based automation. While effective for small-scale operations, these approaches are often time-consuming, labor-intensive, and prone to human error. Additionally, with increasing product diversity and globalization of supply chains, conventional quality control systems have struggled to maintain consistency across large production volumes.



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In response to these limitations, researchers have explored automated inspection systems using optical sensors and barcode readers. Although such technologies improved efficiency, they remained limited to detecting predefined errors and lacked adaptability to new or complex defect patterns. The advent of Artificial Intelligence (AI) has provided a more dynamic alternative. Computer vision, a subset of AI, has been particularly influential in packaging quality control by enabling automated detection of surface defects, misprints, and seal integrity issues. These systems utilize deep learning algorithms that continuously learn from new datasets, making them more effective than static rule-based systems.

Beyond defect detection, AI has also been applied to labeling verification. Natural Language Processing (NLP) techniques have facilitated automatic validation of label content, including ingredient lists, allergen information, and expiration dates, ensuring compliance with regional and international regulations. Furthermore, the integration of machine learning models with Internet of Things (IoT) devices allows for real-time monitoring of packaging lines, reducing downtime and enabling predictive maintenance.

Several case studies highlight the transformative potential of AI-driven quality control. For instance, in the pharmaceutical industry, AI-enabled inspection systems have successfully identified labeling inconsistencies that could have led to severe regulatory penalties. Similarly, in the food and beverage sector, computer vision systems have minimized defective packaging, thereby reducing waste and improving sustainability metrics.

Despite these advancements, challenges remain. High implementation costs, particularly for small and medium-sized enterprises (SMEs), continue to limit widespread adoption. Moreover, data quality, the need for large annotated datasets, and integration with legacy systems present significant barriers. Nonetheless, the growing body of literature underscores AI's potential as a pivotal tool in the evolution of quality control for packaging and labeling.

Table 1: Comparative Summary of Traditional and AI-Based Quality Control Methods

Method	Key Features	Advantages	Limitations
Manual Inspection	Human workers visually inspect packaging and labels	Flexible; low initial cost; requires minimal technology	Prone to fatigue and errors; inconsistent accuracy; not scalable for high volumes
Optical Sensors/Scanners	Barcode readers and optical character recognition (OCR)	Faster than manual methods; reduces some human error	Limited to predefined defects; struggles with complex or novel errors
Rule-Based Automation	Pre-programmed checks using fixed thresholds	Consistent; reduces labor costs; good for repetitive tasks	Inflexible; requires reprogramming for new defect types; limited adaptability
Computer Vision (AI)	Deep learning models analyze high-resolution images	High precision; real-time defect detection; adaptable to new defect patterns	Requires large datasets; high setup cost; dependent on image quality
Natural Language Processing (NLP)	AI validates label text, batch codes, and compliance info	Ensures regulatory compliance; detects misprints and translation errors	Complex to implement; requires integration with regulatory databases
IoT + AI Integration	Sensors feed real-time data into machine learning models	Predictive analytics; reduces downtime; supports preventive maintenance	High infrastructure cost; data privacy and security concerns

III. METHODOLOGICAL APPROACHES OF AI IN QUALITY CONTROL

The integration of Artificial Intelligence into quality control for packaging and labeling relies on a range of methodological approaches that leverage data-driven algorithms and automated decision-making. These methodologies can be broadly categorized into machine learning techniques, computer vision systems, natural language processing, and hybrid models that incorporate IoT and robotics for enhanced operational efficiency.



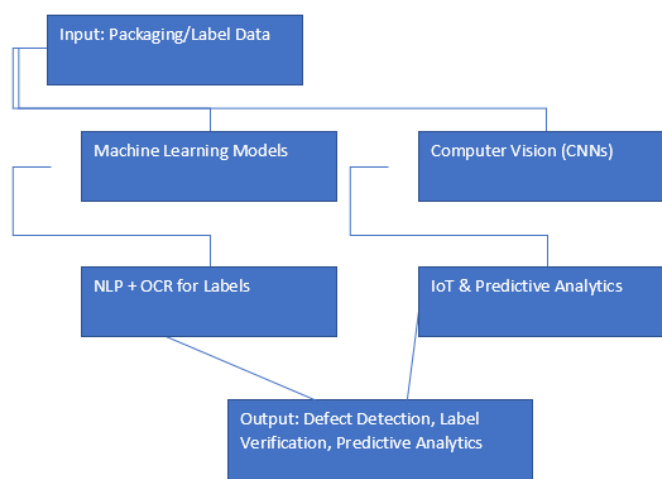
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Figure 1

Flowchart of AI Methodologies for Quality Control in Packaging and Labeling

The diagram illustrates the flow of data from input collection to AI-driven processing methods and final quality control outputs.



Machine Learning Models

Machine learning (ML) forms the backbone of AI-driven quality control systems. Supervised learning models are commonly applied to classify defects in packaging, using labeled datasets of acceptable and defective items for training. Unsupervised learning, on the other hand, is used for anomaly detection, enabling the identification of new defect patterns that were not previously encoded in training data. Reinforcement learning approaches are also gaining traction for optimizing production line workflows by enabling systems to learn from trial-and-error interactions within the manufacturing environment.

Computer Vision Applications

Computer vision has proven particularly valuable for the inspection of packaging integrity and labeling accuracy. Leveraging convolutional neural networks (CNNs), modern vision systems can detect surface defects such as scratches, dents, and misaligned seals. These models are capable of analyzing high-resolution images at real-time production speeds, significantly reducing reliance on human inspection. In addition, advanced vision systems incorporate multi-spectral imaging and 3D scanning to identify subtle defects invisible to the human eye.

Natural Language Processing (NLP) for Label Verification

Labeling accuracy is critical for regulatory compliance, especially in industries such as pharmaceuticals and food production. NLP techniques enable automated verification of text content on labels, including ingredient listings, allergen warnings, and expiration dates. By cross-referencing printed labels with regulatory databases and product specifications, NLP-based systems minimize the risk of costly compliance violations. Some systems also use optical character recognition (OCR) combined with NLP to detect misprints and translation errors in multilingual packaging.

Integration with IoT and Robotics

The synergy between AI and the Internet of Things (IoT) has enabled real-time monitoring and adaptive control of packaging processes. IoT sensors embedded within production lines collect data on temperature, pressure, and sealing integrity, which is then analyzed by AI models to predict potential failures before they occur. Robotics systems equipped with AI algorithms further automate defect removal, label placement, and corrective actions, ensuring consistent quality throughout the production cycle.

Hybrid and Edge AI Models

To meet the demand for real-time inspection, edge AI is increasingly being adopted. These models process data locally on production-floor devices rather than relying on cloud infrastructure, minimizing latency and ensuring immediate



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corrective measures. Hybrid systems that combine machine learning, computer vision, and IoT analytics are proving especially effective for large-scale manufacturing environments, where continuous monitoring and instant decision-making are critical.

Collectively, these methodological approaches establish the foundation for AI-enabled quality control systems that are not only more accurate and efficient but also adaptable to the evolving demands of global manufacturing and compliance standards.

Applications in Packaging and Labeling

Artificial Intelligence has introduced a paradigm shift in packaging and labeling quality control, enabling manufacturers to achieve higher precision, efficiency, and compliance. By leveraging data-driven algorithms and automated inspection systems, AI addresses critical challenges that traditional methods often fail to overcome. The following applications illustrate the breadth of AI's impact across different aspects of packaging and labeling.

Defect Detection in Packaging

One of the most prominent applications of AI is the detection of physical defects in packaging. Computer vision systems powered by deep learning algorithms can identify irregularities such as cracks, dents, misaligned seals, or improper closures in real time. These systems analyze high-resolution images and video streams at production speeds, ensuring that defective products are immediately flagged or removed from the supply line. This reduces both the risk of defective items reaching consumers and the operational costs associated with product recalls.

Label Verification and Compliance

Ensuring labeling accuracy is critical for regulatory adherence and consumer safety, particularly in highly regulated industries such as pharmaceuticals, cosmetics, and food production. AI systems equipped with Natural Language Processing (NLP) and Optical Character Recognition (OCR) validate label information by comparing it with product specifications and regulatory databases. These systems can verify expiration dates, batch codes, allergen warnings, barcodes, and multilingual translations, thereby preventing compliance violations and legal penalties.

Barcode and QR Code Readability

AI-enabled vision systems also play a crucial role in verifying the legibility and accuracy of barcodes and QR codes, which are essential for product traceability and inventory management. Unlike traditional scanners, AI systems can detect partially damaged or misprinted codes and assess whether they are still machine-readable, reducing disruptions in downstream logistics.

Predictive Analytics for Error Prevention

Machine learning models are increasingly being used to predict potential quality issues before they arise. By analyzing historical production data alongside real-time sensor inputs, predictive analytics can identify trends that indicate a higher likelihood of defects, such as temperature fluctuations or material inconsistencies. This allows manufacturers to take preventive measures, such as adjusting machine settings or performing maintenance, to minimize production losses.

Smart Robotics for Automated Correction

In advanced manufacturing setups, robotics systems integrated with AI algorithms not only detect but also correct packaging and labeling errors. For example, robotic arms guided by computer vision can reposition misapplied labels or re-seal improperly closed packages without halting production. Such automation minimizes downtime and enhances throughput while maintaining consistent quality standards.

Case Studies Across Industries

- In the pharmaceutical sector, AI-powered labeling systems have successfully reduced errors in dosage information and patient instructions, thereby enhancing patient safety.
- In the food and beverage industry, computer vision-based inspection has minimized contamination risks by detecting compromised seals and packaging integrity issues.
- Consumer electronics companies have used AI-driven inspection to ensure the accuracy of serial numbers and warranty labels, improving traceability and customer service.



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Together, these applications demonstrate how AI is not only augmenting traditional quality control but also creating opportunities for predictive, adaptive, and automated systems that enhance the overall efficiency and reliability of packaging and labeling processes.

Benefits of AI Integration

The adoption of Artificial Intelligence in quality control for packaging and labeling delivers a range of strategic, operational, and economic benefits. By surpassing the limitations of manual inspection and conventional automation, AI-driven systems enable manufacturers to meet increasing demands for precision, efficiency, and compliance in highly competitive markets.

Enhanced Accuracy and Reliability

AI-powered inspection systems achieve a level of precision unattainable through manual methods. Computer vision algorithms can identify even subtle defects in packaging and labeling, ensuring consistent product quality. This enhanced accuracy minimizes the risk of defective products reaching consumers and reduces the likelihood of costly recalls, which can damage both revenue and brand reputation.

Operational Efficiency and Speed

By analyzing high-resolution images and sensor data in real time, AI significantly accelerates the quality control process. Unlike manual inspections that slow down production, AI systems operate continuously at production-line speeds, maintaining throughput while ensuring rigorous quality checks. This efficiency translates into shorter production cycles and improved overall productivity.

Reduction in Human Error and Costs

Human-dependent quality control is susceptible to fatigue, oversight, and inconsistent judgment. AI mitigates these challenges by automating repetitive inspection tasks, thereby reducing human error. Although initial implementation requires investment, long-term cost savings are realized through fewer defective batches, reduced labor requirements, and decreased waste.

Scalability and Adaptability

AI systems can be scaled and adapted to meet varying production demands. As consumer preferences and regulatory standards evolve, AI models can be retrained with updated datasets, enabling manufacturers to maintain compliance and quality without extensive manual reconfiguration. This adaptability is particularly beneficial for industries with frequent product updates, such as food, pharmaceuticals, and consumer electronics.

Improved Regulatory Compliance

Labeling accuracy is essential for meeting stringent regulatory standards. AI-driven Natural Language Processing and OCR systems ensure that product labels comply with legal requirements across different regions. Automated verification of expiration dates, allergen information, and batch codes not only reduces the risk of penalties but also strengthens consumer safety and trust.

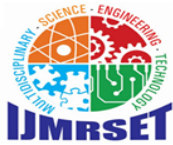
Data-Driven Decision Making

The integration of machine learning and IoT in quality control enables the collection of valuable data on production line performance. Predictive analytics uses this data to identify potential risks and recommend preventive measures. Over time, these insights support continuous process improvement and informed decision-making, creating a feedback loop that enhances efficiency and quality.

Sustainability and Waste Reduction

By minimizing defects and ensuring consistent quality, AI reduces the volume of discarded packaging materials and defective products. This contributes to sustainability goals and helps companies align with environmental standards and corporate social responsibility commitments.

The benefits of AI integration extend beyond operational improvements, creating a competitive advantage for manufacturers that prioritize both efficiency and compliance in packaging and labeling processes.

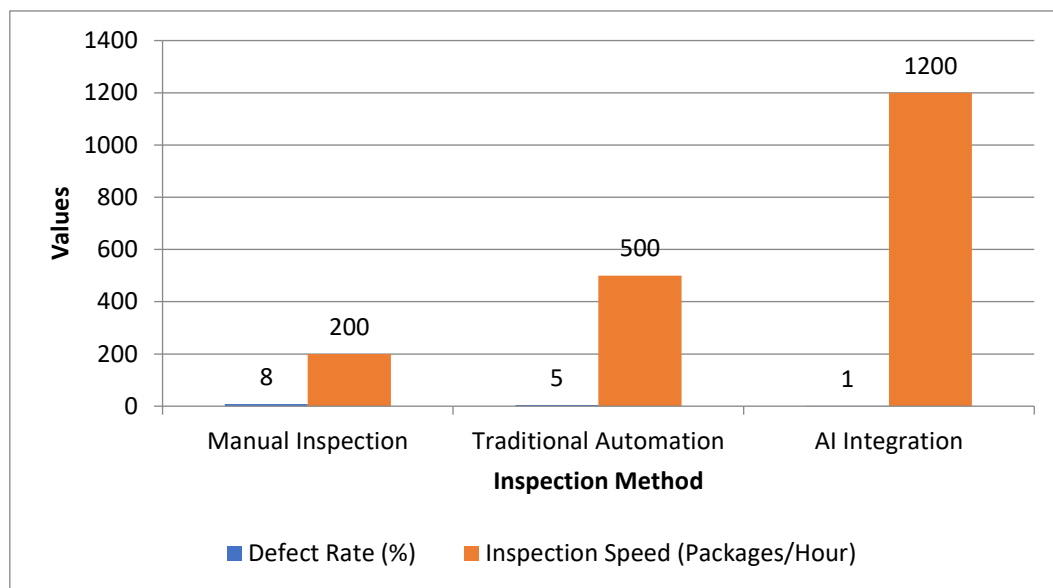


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Figure 2: Comparison of Defect Rates and Inspection Speeds Before and After AI Integration

Method	Defect Rate (%)	Inspection Speed (Packages/Hour)
Manual Inspection	8	200
Traditional Automation	5	500
AI Integration	1	1200

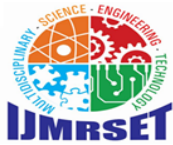


Challenges and Limitations

While the integration of Artificial Intelligence into quality control for packaging and labeling offers significant advantages, several challenges and limitations hinder its widespread adoption. One of the most pressing issues is the high cost of implementation, which includes expenses for advanced imaging systems, computing infrastructure, and software development. For large corporations, these costs may be justifiable, but for small and medium-sized enterprises (SMEs), the financial burden can be prohibitive. This disparity risks creating a technological gap where only resource-rich organizations can fully exploit AI's potential in quality control. Another critical limitation is the dependency on high-quality data. Machine learning and computer vision models require vast amounts of labeled training data to achieve reliable accuracy. In many cases, collecting and annotating such datasets is time-consuming and resource-intensive. Moreover, poor data quality or insufficiently diverse datasets can lead to biased models that fail to detect less common defects or mislabeling errors, undermining the reliability of the entire system.

Integration with existing manufacturing infrastructure presents an additional obstacle. Many industries continue to rely on legacy systems that were not designed to accommodate AI-driven technologies. Retrofitting these systems or replacing them with AI-compatible solutions often requires significant downtime, technical expertise, and capital investment. Furthermore, technical challenges such as latency in real-time inspections, limited processing power at the edge, and maintaining system stability under high production speeds complicate deployment. The reliance on specialized personnel to design, maintain, and update AI systems also poses difficulties, as the demand for AI expertise currently outpaces supply in many regions.

Ethical and regulatory considerations further complicate adoption. In industries such as pharmaceuticals and food production, where labeling accuracy directly impacts consumer health and safety, accountability for errors becomes a critical concern. Questions arise about whether manufacturers or AI system providers should bear responsibility when automated systems fail to detect defects. Additionally, increased reliance on automated quality control raises concerns over workforce displacement, as manual inspection roles may diminish, requiring careful workforce reskilling and transition strategies. Data security is another area of concern, particularly when AI systems are integrated with IoT



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devices that collect and transmit sensitive production data. Protecting such information from breaches is essential to maintaining trust and compliance with data protection regulations.

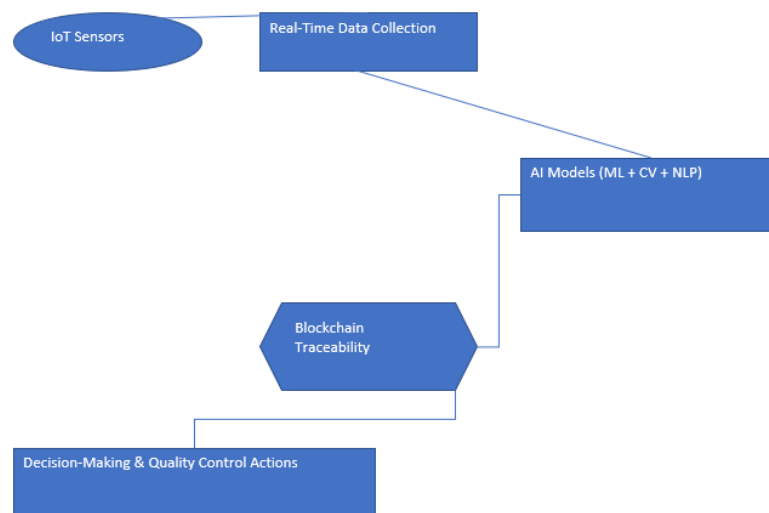
Finally, the rapid pace of technological change itself can be a limitation. AI models and platforms evolve quickly, meaning that systems deployed today may become outdated within a few years, necessitating continuous upgrades to maintain competitiveness. This adds to the long-term financial and operational burden for organizations adopting AI-driven quality control systems.

Although AI offers transformative benefits for packaging and labeling quality control, its widespread adoption is constrained by financial, technical, ethical, and regulatory challenges that must be addressed through ongoing research, policy development, and industry collaboration.

IV. FUTURE TRENDS AND RESEARCH DIRECTIONS

The future of Artificial Intelligence in packaging and labeling quality control promises to be shaped by advancements in deep learning, edge computing, and hybrid intelligent systems. One emerging trend is the adoption of explainable AI, which aims to make automated decision-making more transparent and interpretable. In highly regulated industries such as pharmaceuticals and food production, the ability to trace and justify how AI systems identify defects or verify label compliance will be critical for both regulatory approval and building trust among stakeholders. Alongside this, the continued development of deep learning architectures will enhance the precision of defect detection, enabling systems to identify increasingly subtle variations in packaging quality that traditional computer vision models might overlook.

Figure 3: Conceptual Infographic of Future AI-Enabled Packaging Systems



Another key direction is the integration of edge AI into production environments. By processing data locally at the point of collection, edge computing reduces latency and ensures real-time decision-making without relying on constant cloud connectivity. This is particularly valuable for high-speed production lines where even millisecond delays can disrupt workflows. Hybrid models that combine edge AI with cloud-based analytics are expected to gain traction, offering a balance between speed, scalability, and centralized data management.

Blockchain technology is also anticipated to play a role in the future of quality control by enhancing traceability and accountability in packaging and labeling. When integrated with AI systems, blockchain can create immutable records of inspection outcomes, ensuring that quality assurance data cannot be tampered with and providing regulators and consumers with greater confidence in product authenticity and safety. Furthermore, the convergence of AI with the Internet of Things (IoT) is likely to expand, with more sophisticated sensor networks providing richer data streams for



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real-time analysis. This integration will support predictive analytics at an even greater scale, enabling manufacturers to anticipate and prevent defects before they occur.

Research is also likely to focus on reducing the barriers to AI adoption for small and medium-sized enterprises. This includes developing cost-effective AI solutions, creating pre-trained models that require less specialized data, and designing modular systems that can be easily integrated into existing manufacturing lines. Additionally, efforts to standardize AI-driven quality control frameworks across industries will be essential to ensuring consistent performance and regulatory compliance.

Finally, human-centered research will remain crucial. While automation will continue to reduce reliance on manual inspections, future studies must address how AI systems can complement rather than replace human workers. Collaborative AI models that provide decision support instead of full automation may become a preferred approach, combining human judgment with machine precision. This balance could mitigate workforce displacement while still harnessing the efficiency and reliability of AI technologies.

The trajectory of AI in packaging and labeling quality control points toward increasingly intelligent, transparent, and integrated systems that will not only enhance efficiency and compliance but also redefine the standards of trust and accountability in global manufacturing.

V. CONCLUSION

The integration of Artificial Intelligence into quality control for packaging and labeling represents a transformative advancement in modern manufacturing. By moving beyond the limitations of manual inspection and rule-based automation, AI technologies such as machine learning, computer vision, and natural language processing provide highly accurate, efficient, and adaptive solutions for ensuring product quality and regulatory compliance. Applications ranging from defect detection and label verification to predictive analytics and smart robotics highlight the diverse potential of AI to enhance operational reliability, reduce costs, and strengthen consumer trust.

However, the path to widespread adoption is not without challenges. High implementation costs, dependency on large and diverse datasets, integration difficulties with legacy systems, and ethical concerns such as workforce displacement and accountability for errors remain significant barriers. Addressing these issues will require not only technological innovation but also policy development, workforce reskilling, and collaborative efforts across industries.

Looking ahead, future trends point toward more transparent and intelligent AI systems through explainable models, real-time decision-making enabled by edge computing, and enhanced traceability via blockchain integration. As research continues to address current limitations and lower barriers to adoption, AI is poised to become an indispensable tool in packaging and labeling quality control. Ultimately, its successful integration will define new benchmarks for efficiency, compliance, and sustainability in global manufacturing.

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